



Altus Education Partnership

Privacy Notice Students, Parents & Carers - Academies

Last updated: 16 March 2022

Version: 3

Document owner: DPO

Who processes your information?

Altus Education Partnership incorporating its academies is the data controller (Registration Number **ZA249366**) of the personal information you provide to us. This means the Trust determines the purposes for which, and the manner in which, any personal data relating to Students and their families is to be processed.

In some cases, we may share your data with a third-party processor; however, this will only be done with your consent, unless the law requires the Trust to share your data. Where the Trust outsources data to a third-party processor, the same data protection standards that the Trust upholds are imposed on the processor.

Jane Roddy (see 'Contact Us' section below) is the Data Protection Officer, and who the Trust has nominated to support and advise on technical data protection matters. She will be supported for all data protection matters by Matthew Keeffe Data Protection Consultant of Keef and Associates Ltd. Their role is to oversee and monitor the Trust's data protection procedures, and to ensure they are compliant with the UK GDPR. The Trust contact for data protection queries can in the first instance be contacted on 01706 769800 or info@altusep.com.

The categories of Student information that we collect, hold and share include:

Whilst the majority of the personal data you provide to the Trust is mandatory, some is provided on a voluntary basis. When collecting data, the Trust will inform you whether you are required to provide this data or if your consent is needed.

Where consent is required, the Trust will provide you with specific and explicit information with regards to the reasons the data is being collected and how the data will be used.

Why we collect and use this information:

Altus Education Partnership incorporating its Academies, holds the legal right to collect and use personal data relating to Students and their families, and we may also receive information regarding them from their previous school, LA and/or the DfE.

We use the student data:

- to support student learning
- to monitor and report on student progress
- to provide appropriate pastoral care
- to assess the quality of our services
- to comply with the law regarding data sharing
- to safeguard students
- to support students via careers guidance services (see Youth Support Services section)
- to comply with legal and health & safety obligations for all students educated on and

off site

- to keep children safe (e.g., food allergies, or emergency contact details)
- to meet the statutory duties placed upon us for the Department of Education (DFE) data collections
- To advise of any curriculum related activities we undertake or encourage you to attend, this may involve sending a newsletter or brief via email.

Also, when a student transitions from primary school to secondary, the primary school has a legal obligation to transfer certain personal data to us, including the student's educational record and certain special categories of personal data (such as ethnic origin). This transfer takes place no later than 15 school days after the student ceases to be registered at the primary school and is carried out using secure file transfer services including the Department for Education's school-to-school (S2S) system, and the Child Protection Online Monitoring and Safeguarding system (CPOMS).

However, it is often necessary or beneficial for us to collect this information earlier, usually in March, so that we can make the necessary preparations for the arrival of new students.

In respect of any information which we require, at this early stage, in order to fulfil our duties as a school and a public authority (including any information necessary to make any preparations for safeguarding purposes or to make reasonable adjustments for disabilities), our legal basis for collecting this information is that it is necessary for the performance of a public task.

We may also collect additional personal data about the student, at this early stage, which is not strictly necessary for the performance of our duties as a public authority, but which makes the process of transitioning from primary to secondary school more efficient and reduces the administrative burden for both establishments and, in some case, the parents or guardians of the student. In this respect, our legal basis for collecting this information is that it is necessary for our legitimate interest in ensuring the smooth transition of students between the schools.

You have the right to object to this early collection of information by contacting us on the school reception number, if you do, we will only collect information from the school at this stage where we can demonstrate that we have compelling, legitimate grounds to do so.

We collect and use personal data in order to process the data lawfully and as set out in the UK GDPR and UK law, including those in relation to the following:

For non-special/non-sensitive data:

- in relation to a contract for education with you and contained in the Education Act 1996.
- In relation to secondary education under Limitation Act 1980
- In relation to management of the school under the Education (Governor's Annual Reports) (England) (Amendment) Regulations 2002 SI 2002, No 1171.
- In relation to School Admissions Code, Statutory guidance for admission authorities, governing bodies, local authorities, school's adjudicators, and admission appeals panels December 2014
- In relation to Regulation 5 of The Education (Information About Individual Students) (England) Regulations 2013
- (Departmental Censuses) are the Education Act 1996 – this information can be found in the census guide documents on the following website

<https://www.gov.uk/guidance/complete-the-school-census>

For special /sensitive data:

- In relation to the protection of children under the “Keeping children safe in education Statutory guidance for schools and Trusts September 2021”; “Working together to safeguard children. A guide to inter-agency working to safeguard and promote the welfare of children July 2018 (as amended 21 Feb 2020).
- In relation to the safeguarding of children under the Safeguarding Act 2006

Which data is collected?

The categories of Student information that the Trust collects, holds and shares include the following:

- Personal information (such as name, unique student number and address)
- Characteristics (such as ethnicity, language, nationality, country of birth and free school meal / Student premium / early years Student premium eligibility)
- Attendance information (such as sessions attended, number of absences and absence reasons)
- Assessment Information (such as Key Stage results)
- Medical conditions
- Special Educational Needs and Disability
- Behaviour and exclusions
- Education/school history
- Siblings’ information
- Post 16 learning information
- Any other data requested by the Department for Education
- Educational research purposes
- Catering
- Data through the ‘**Contact Us**’ section of our website and that of our schools
- Data requested to facilitate trips
- NHS (for Test, Track and Trace)

Whilst much of the personal data you provide to the Trust is mandatory, some is provided on a voluntary basis. When collecting data, the Trust will inform you whether you are required to provide this data or if your consent is needed.

Where consent is required, the Trust will provide you with specific and explicit information with regards to the reasons the data is being collected and how the data will be used.

We use the Student data:

- to support the students learning
- to monitor and report on student progress
- to provide appropriate pastoral care
- to assess the quality of our services
- to advise of any curriculum related or community-based activities we undertake or encourage you to attend, this may involve sending a newsletter or brief via email.

Marketing

When you apply to join us, we will write to you to share information about your application, our courses, and the other benefits of joining our Trust. We will not share your details with any other organisation for marketing purposes. If you would not like to receive information about the Trust, please let us know, however, this may result in you not receiving important information to support your application.

Collecting Student information

Whilst the majority of student information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with the UK General Data Protection Regulation, we will inform you whether you are required to provide certain student information to us or if you have a choice in this.

We collect student information via the data collection sheet, Common Transfer File (CTF) or secure transfer file from previous schools.

Storing Student data

Personal data relating to students at the Trust and their families is stored in line with the Trust's Records Retention Policy.

In accordance with the UK GDPR, the Trust does not store personal data indefinitely (However, there may be exceptions to this, where we have obligations under our insurance cover scheme to retain data for indefinite or protracted periods); all other data is only stored for as long as is necessary to complete the task for which it was originally collected.

Who we share Student information with:

We routinely share student information with:

- School's that the student's attend after leaving us
- Our local authority
- The Department for Education (DfE)
- Other outside agencies (such as the Trust Nursing Team, Public Health, GMP, Careers etc)
- NHS (for the Purpose of the Test, Track and Trace of COVID-19)

Youth support services

Pupils aged 13+

Once our pupils reach the age of 13, we also pass student information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19-year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

A parent or guardian can request that only their child's name, address and date of birth is passed to their local authority or provider of youth support services by informing us. This right is transferred to the child / student once he/she reaches the age 16.

Pupils aged 16+

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19-year-olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

For more information about services for young people, please visit our local authority website <http://www.rochdale.gov.uk/council-and-democracy/privacy-cookies-and-data-protection/Pages/privacy-notice.aspx>.

For additional information go to the National Careers Service page at: <https://nationalcareersservice.direct.gov.uk/aboutus/Pages/default.aspx>.

What are your rights?

Parents and students have the following rights in relation to the processing of their personal data. You have the right to:

- Be informed about how the Trust uses your personal data.
- Request access to the personal data that the Trust holds.
- Request that your personal data is amended if it is inaccurate or incomplete.
- Request that your personal data is erased where there is no compelling reason for its continued processing.
- Request that the processing of your data is restricted.
- Object to your personal data being processed.
- Request information in a machine-readable format i.e., Excel, word, or a CSV file.
- Object to direct marketing and such objection will not affect any dealings you have with us.

Where the processing of your data is based on your consent, you may be able to withdraw such consent in limited circumstances.

If you have a concern about the way the Trust and/or the DfE is collecting or using your personal data, you can raise a concern with the Information Commissioner's Office (ICO).

The ICO can be contacted on 0303 123 1113, Monday-Friday 9am-5pm or via this link <https://ico.org.uk/concerns>.

Why we share student information

We do not share information about our students with anyone without consent unless the law and our policies allow us to do so.

We share Student's data with the Department for Education (DfE) on a statutory basis. This data sharing underpins school funding and educational attainment policy and monitoring. We are required to share information about our students with the (DfE) under regulation 5 of The Education (Information About Individual Pupils) (England) Regulations 2013.

Data collection requirements:

To find out more about the data collection requirements placed on us by the Department for Education (for example, via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>.

National Student Database (NSD)

The NSD is owned and managed by the Department for Education (DfE) and contains information about students in the Trust in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department. It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including Trusts, local authorities and awarding bodies.

We are required by law, to provide information about our students to the DfE as part of statutory data collections such as the Trust census. Some of this information is then stored in the NSD. The law that allows this is the Education (Information About Individual Students) (England) Regulations 2013.

To find out more about the NSD, go to <https://www.gov.uk/government/publications/national-Student-database-user-guide-and-supporting-information>.

The department may share information about our Students from the NPD with third parties who promote the education or well-being of children in England by:

- conducting research or analysis
- producing statistics
- providing information, advice, or guidance

The department has robust processes in place to ensure the confidentiality of our data is maintained and there are stringent controls in place regarding access and use of the data. Decisions on whether DfE releases data to third parties are subject to a strict approval process and based on a detailed assessment of:

- who is requesting the data?
- the purpose for which it is required
- the level and sensitivity of data requested: and

- the arrangements in place to store and handle the data

To be granted access to student information, organisations must comply with strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

For more information about the department's data sharing process, please visit: <https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

For information about which organisations the department has provided Student information, (and for which project), please visit the following website:

<https://www.gov.uk/government/publications/national-Student-database-requests-received>

To contact DfE: <https://www.gov.uk/contact-dfe>

Parent and Student rights regarding personal data

Individuals have a right to make a 'subject access request' to gain access to personal information that the Trust holds about them. Parents/carers can make a request with respect to their child's data. Parents also have the right to make a subject access request with respect to any personal data the Trust holds about them.

If you make a subject access request, and if the Trust does hold information about you or your child, the Trust will:

- give you a description of it
- tell you why the Trust is holding and processing it, and how long it will be kept for
- explain where the Trust got the information from, if not from you
- tell you who it has been, or will be, shared with
- let you know whether any automated decision-making is being applied to the data, and any consequences of this
- give you a copy of the information in an intelligible form i.e., Excel, word or a CSV file.

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a subject access request, please contact our DPO via the Trust office on 01706 769800 or via email at info@altusep.com.

Parents/carers also have a legal right to access their child's educational record. To request access, please contact **Jane Roddy, Trust Operations Manager and Data Protection Officer on 01706 769800** clearly stating the school your child attends.

How will we respond to Freedom of Information Requests?

Where the request you make is specific and we are able to complete it in reasonable time then no charge will be made.

However, where excessive amounts of data is requested, for example where we must interrogate a number of IT systems and collect an inordinate amount of data that takes excessive amounts of time, the Trust will make a reasonable administrative charge for time spent completing your request.

In addition, where data you request requires to be redacted and you request the same in printed copies then an administrative charge may be applied.

We will charge for any additional copies of the information you request. Our reasonable administrative costs include photocopying, postage, and administrative time where the request is excessive and or takes in excess of 3.5 days to process or collate the data. If this applies to your request, we will advise you at the earliest opportunity.

Other rights regarding personal data

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe. You have the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress
- Object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted, or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact the DPO via the Trust office.

Complaints

We take any complaints about the collection and use of personal information very seriously. If you think that the collection or use of personal information is unfair, misleading, or inappropriate, or have any other concern about data processing, please raise this with the Trust in the first instance.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5A

Where can you find out more information?

If you would like to find out more information about how we use and store your personal data, please visit our website <https://altusep.com/> to view our Data Protection Policy.

If you would like to discuss anything in this privacy notice, please contact our Data Protection Officer **Jane Roddy** on 01706 769800 or via email info@altusep.com .

When will this Notice be updated?

This Notice was last updated on **16 March 2022**

We reserve the right to vary and amend this privacy notice to comply with changes to legislation or our relevant processing activities. An up to date copy of this notice will be available on the Trust website, please check back from time to time for updates.